Quality Management for the Medical Microbiology Laboratory
An APHL Training Webinar
November 3, 2015 • 1:00 – 2:00 PM ET
Registration Deadline: November 1, 2015

DESCRIPTION
Microbiology laboratories can no longer be content with ensuring their quality by employing test and reagent quality controls and performing quality assurance. Laboratories should adopt a quality management system that systematically reviews their laboratory’s technical and management practices to continually improve how they perform and to meet customer’s needs. Using the international standard, “Medical Laboratories—Requirements for Quality and Competence” (ISO 15189) as a backbone, this presentation will discuss key quality practices such as tracking non-conforming events and performing a root cause analysis to solve problems. The content will translate some of the non-prescriptive ISO 15189 requirements (the “what”) into “best practices” appropriate for the clinical and public health microbiology laboratories (the “how”).

OBJECTIVES
At the conclusion of the program, the participant will be able to:
- Explain the difference between quality control, quality assurance and a quality management system.
- Describe the difference between remedial, corrective and preventive action.
- Define roles for their institution, laboratory leadership and laboratory staff to ensure an effective quality system.

FACULTY
Roberta B. Carey, PhD, Director, Laboratory Quality Management Program, Centers for Disease Control and Prevention, Atlanta, GA

AUDIENCE
This intermediate-level program is appropriate for laboratory professionals working in clinical, public health, research and academic settings.

CONTINUING EDUCATION
The Association of Public Health Laboratories (APHL) is approved as a provider of continuing education programs in the clinical laboratory sciences by the ASCLS P.A.C.E.® Program. Participants who successfully complete each program will be awarded 1.0 contact hours. P.A.C.E.® is accepted by all licensure states except Florida. APHL is a Florida and CPH-recertification approved CE provider; each course has been approved for 1.0 contact hours.

REGISTRATION  Register Now!
- Registration fee: $115 is per site for one connection to the live program with unlimited attendance (and CEUs) for everyone AND unlimited access (and CEUs) to the archive program for 6 months
- Site facilitator must register online at www.aphl.org/courses/pages/588-92415.aspx. Having difficulty with the online registration process? Please email registrar@aphl.org or call 240.485.2727 from 8:00 AM to 4:30 PM ET.
- After your facility’s registration is confirmed, the site facilitator will receive all necessary instructions and paperwork via email.
- For program content information, please email webinar@aphl.org.