ISO Lab Mentorship Program

Benefits of Mentor/Mentee Collaborations
Effective Methods of Mentoring

- Regular communication (especially initially)
  - Schedule monthly or quarterly calls
  - Email

- Visit a mentor
  - Best after you’ve initially tried drafting a few SOPs & worksheets
  - Best after you’ve initially thought about tracking traceability in the lab
  - Bring technical and supervisory/management representatives

- Request sample documents
  - Quality SOPs & records
  - Technical SOPs & records

- Have them review a sample of your documents
  - Quality & technical
What to ask your mentor

- Suggestions for trainers
- Definitions
  - Verification vs. validation
  - Intermediate checks vs. calibration
- How to tackle a specific requirement
  - i.e. pipette verification criteria
- How to address sampling
- How to address purchasing in government labs
- PT resources
- Equipment maintenance questions
Benefits to the Mentor

Once the blinders are off, it’s rather hard to go back to seeing things the way you used to.

Mercedes Lackey

A good mentor has a perspective which allows consideration of alternate approaches to compliance.
Thank you!

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